



The Mitchell Times

WINTER NEWS 2022

Visit nemitchell.com for more information about all of our Heating Oil, Propane, Heating and Cooling Products and Services.



If you should ever need assistance, we are never more than a phone call away at (800) 237-3835!

From the Mitchell Family



Happy Holidays to you and your family from all of us here at Mitchell! Getting together with loved ones has been difficult these past couple of years, so we hope that you have the opportunity this holiday season to spend quality time with family and friends. Our team is hard at work as we make the transition to winter weather. As you know, we have seen an unprecedented rise in the cost of living over the last year and it has had a dramatic impact on everyone in our community. While we can't control the causes of these cost increases, we have tools here to help you manage the financial impact of heating your home this winter. The same options that we have encouraged for years are still your most effective tools to

help control your heating expenses: Budget Plans, Price Protection Plans and Energy Efficiency. Many of you are already on a Budget Plan or have already signed-up for a Price Protection Plan for this heating season, but for those that haven't, it's not too late. Please call, text or email us to discuss available plans or login to your nemitchell.com account to review options.

Energy efficiency is more important now than ever. With energy prices at all-time highs, getting the most out of every gallon of oil or propane is the key to reducing your energy costs. We offer many energy efficiency improvements for your home, so please review the information in the article below and reach out to us with any questions.

We are here to help you thru these challenges, while keeping you warm this winter. We wish you and your family a Happy Holiday season, and a safe and healthy New Year! - *The Mitchell Family*

ENERGY EFFICENCY: Reduce Your Energy Usage!

To reduce your energy consumption, we recommend utilizing more efficient equipment and limiting how often your equipment runs. With this in mind, consider the following energy saving solutions this heating season:

Smart and Programable Thermostats: Programmable thermostats have the ability to set schedules so you can automatically heat your home to different temperatures at different times of the day. Additionally, new Smart thermostats have the ability to learn and adjust your home's heating to fit your lifestyle. Using these tools to lower your home's temperature just a few degrees for part of the day can have a real impact on your fuel usage. If you have questions about how to use the thermostat in your home or have interest in upgrading to a programmable or Smart thermostat, please call our office.



Use Less Electricity! Electric rates have increased significantly over the last 2 years and additional increases are likely on the way as electric cars, heat pumps and other appliances increase the demand on our electric grid. If you have an electric water heater or electric heat in part of your home, consider converting to propane. Our Navien Water Heaters are up to 35% more efficient than a traditional electric water heater and only produce hot water when you need it, which saves you money.



System 2000: For years, we have put our trust in System 2000, the world's leader in oil heat and hot water technology. System 2000 has helped hundreds of our valued customers drastically reduce their fuel usage by up to 40%. Visit our website or scan the QR code to watch the latest demonstration video on our equipment page or simply call us today for more information.



SCAN ME!



Winter Safety Tips

As the temperatures drop, we want to remind everyone of some important safety tips in preparing your home for colder weather.

- **Safe Delivery:** Always make sure your fill areas are clear from snow and ice, and provide a clear path to the fill location.
- **Unoccupied Homes:** Arrange for someone to watch your home when unoccupied and also consider a Freeze Alarm, which will alert you if your home gets too cold.
- **Antifreeze:** Does the piping in any area of your home require antifreeze to prevent freezing? Make sure you're looking into this to avoid the many issues a frozen pipe can cause.
- **Household Changes:** Any additional people living in your home or any renovations since last winter? Please let us know about these changes because they may impact your fuel usage.



Above Ground Oil Tanks

Protect with ProGuard



Heating oil storage tanks are considered to be one of the safest ways to store energy in your home, but the lifespan of your tank will vary based on the tank's environment. Visible rust, uneven legs, oil staining on or under the tank are all possible symptoms of what could be a

larger issue with your tank. It is your responsibility to be aware of the condition of your tank and to keep us informed so we can help you stay ahead of any issues. Also, as a Mitchell customer you have the option of protecting your oil tank and lines with our Proguard Above Ground Oil Tank Protection Plan. This plan offers coverage for some of the most common expenses that a homeowner may encounter when an oil tank issue arises. If you have any concerns with your tank or if you are interested in learning more about Proguard Protection, please contact us.

Price Protection

Plan for the year ahead and let us help provide you with peace of mind. Our heating oil and propane Price Protection Plans are designed to help you control your energy costs. No matter your budget we have a plan that will fit your needs. For more information on how to enroll in our Fixed or Price Cap options, give us a call or visit our website today.

Customer Testimonial

"I have been a customer of Mitchell for 22 years. I have had numerous interactions regarding deliveries, maintenance, repairs, parts etc. The service has always been outstanding - everyone courteous and helpful - any problems have been handled promptly, even in the middle of the night during inclement weather. I can't say enough good things about this company.."



Employee Spotlight



This edition of Spotlight shines on Erica Brilhante. Erica has been part of the Mitchell team since 2000. Throughout her 22 years in Customer Service at Mitchell, Erica's hard work, dedication and extensive knowledge of our products and services have made her a valuable resource for not only

our customers but her fellow team members as well. When Erica is not serving our customers, she enjoys spending time with her family, cooking, taking cruises and spending time at the gym performing the Strongman routine.

ENERGY PRODUCTS & SERVICES

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